



# Arctic Systems



## SMART CITY WEB TERMINAL USER INSTRUCTIONS

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## Arctic Systems Smart City Terminal Manual

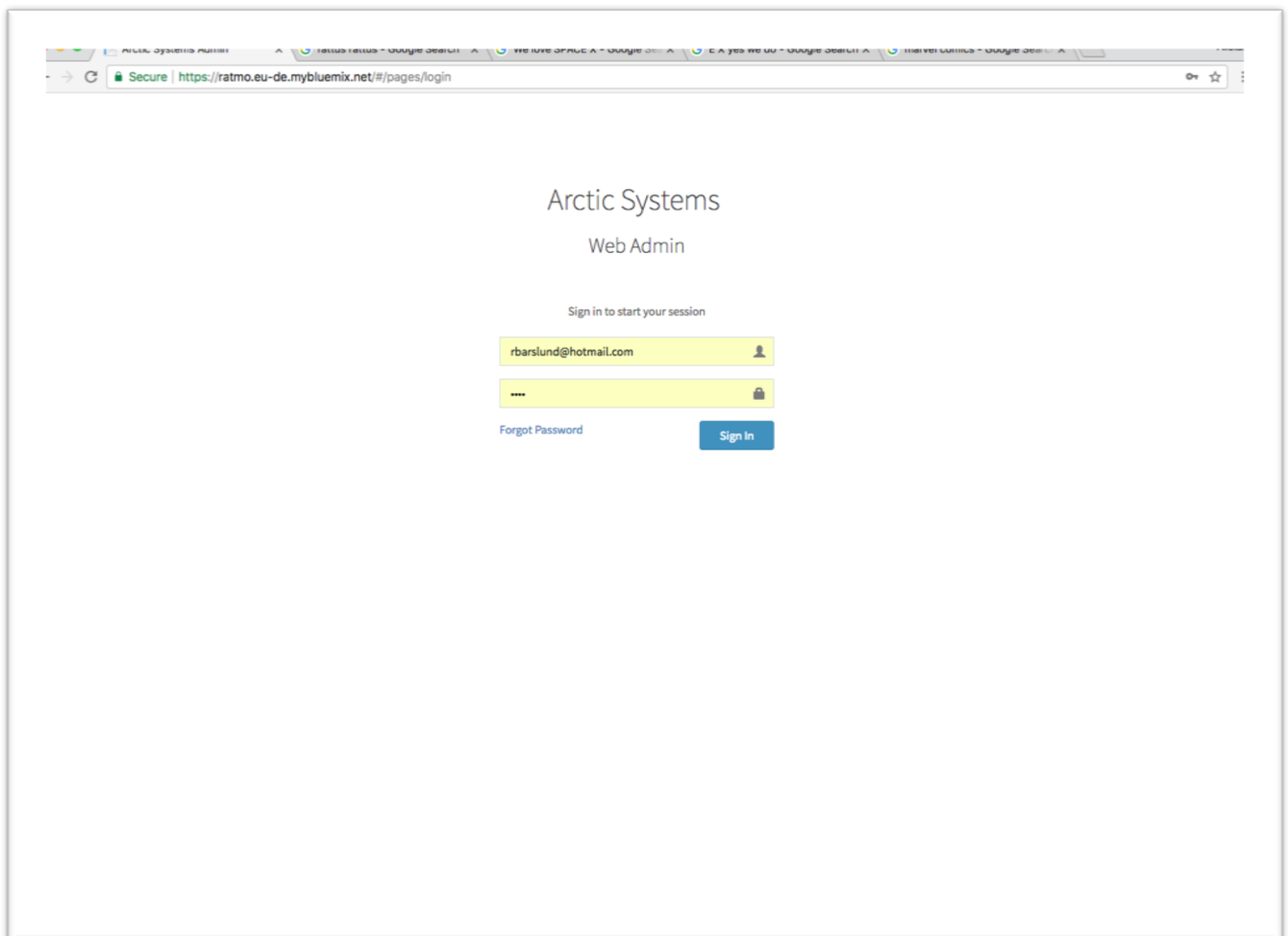
### Smart City Terminal

The whole platform can be accessed through a web portal on the following address...

Option 1 - <https://ratmo.eu-de.mybluemix.net/> .

Option 2 – [www.arctic-systems.com](http://www.arctic-systems.com) follow the Log-On link in the menu.

Type your supplied log on details into the Smart City Web Terminal and logon



## TOP LEVEL CLIENT OVER VIEW

On logging in you will be able to see the clients overview with a TOP LEVEL overview of the number of LOCATIONS, VIP LOCATIONS, TRAP and SNAPPED TRAPS per Client

The screenshot shows the Arctic Systems web interface. The sidebar on the left has a menu with 'Clients & Locations' (labeled 1.) and 'Users' (labeled 4.). The main content area is titled 'Clients' and includes a 'Statistics' section (labeled 3.) and a 'Clients' table (labeled 2.).

**Statistics**

Number of clients	23	Number of users	7
Number of locations	21	Number of administrators	4
Number of traps	37	Number of technicians	7

**Clients**

Show 10 entries Search:

Client Name	Contact information	Locations Total	VIP (*) Locations	Traps	Traps Snapped
Johns Sound Studio	John Jensen +45 XXXXXXXXXX	3	1	12	2
Joe and the Julliet	Joe Seemiglen +45 XXXX XXXXX	2	1	36	0
Danger Chemicals	Billy Bang +45 XXXXX XXXXX	3	4	256	43
Bills New York Bakers	William Suger 0898 XXXX XXXXX	7	0	80	2
Mice are Us	Miss Muffet +45 XXX XXXXX	1	0	12	0
Marks and Sparkies	Sir John Right	20	0	346	45
Kwick n Dirty	Pat Fastboy +33 XXXXX XXXXXX	1	1	1	0
Bacon n' Beers	Paul Butcher +45 XXXXX XXXXX	3	1	34	3
Bever City	Bent Springsten +45 XXX XXXXX	1	0	23	0
Jack Sparrow	Jack Sparrow +33 XXX XXXXX	1	0	21	0

Showing 1 to 10 of 23 entries Previous 1 2 3 Next

1. Clients and Locations Menu, clicking on these clients here will bring you to the LOCATIONS LIST for that specific CLIENT.
2. The Clients and statistics, here clicking on the clients will bring you into the LOCATIONS LIST for that specific CLIENT.
3. CREATE NEW CLIENT button
4. The USERS menu, this is where new USERS ( Technicians or Administrators ) can be added into the system.

## CREATE NEW CLIENT

By pressing CREATE NEW CLIENT on the top level overview it is possible to add a new client.

The following data should be added.

**Client name** – The Name of the client or company paying the invoice.

**Address** – The address where the invoice should be sent.

**Contact information** – The name and number of the client.

**Notes** – This might also contain an email for the invoice or any other client information.

The screenshot shows a web browser window with the URL <https://ratmo.eu-de.mybluemix.net/#/components/clients>. The page title is "Arctic Systems". The left sidebar contains a menu with "Mobile People" and "Clients & Locations". The "Clients & Locations" section is expanded, showing a list of clients. The "Create new Client" modal form is open, displaying the following fields:

- Client Name:** Enter the name of the Client
- Address:** Enter the address of client
- Contact Information:** The name and phone number of the contact person.
- Notes:** Enter notes for the client here

The modal has "Close" and "Save" buttons. The background shows a table with columns: "VIP (\*)", "Locations", "Traps", and "Traps Snapped". The table contains data for various clients, including "Milena Hvidovre kommune", "Rune privat test", and "Mobile People".

Press SAVE to save the updated information, or CLOSE to exit without saving.

## CLIENT LOCATIONS

Clicking on any of the CLIENTS in the left menu of the TOP LEVEL OVER VIEW, or in the list on the TOP LEVEL OVER VIEW will give a breakdown of the LOCATIONS that CLIENT has.

The screenshot displays the Arctic Systems Smart City Terminal interface. The top navigation bar includes the Arctic Systems logo and the user name 'Rune Barslund'. The left sidebar shows a menu with 'Mobile People' and 'Clients & Locations'. Under 'Clients & Locations', 'Alistairs test sites' is selected, showing a list of locations including 'Merkur Alle 11', 'Merkur alle 7', 'JAM Bygning og Inventar', 'Tina and Brian', 'Merkur Alle nr 9', 'Merkur Alle 14', 'Merkur Alle nr 16', 'longfallace Creasant 5', 'Knowl Top Drive 14', 'Test site', 'Milena Hvidovre kommune', 'Rune privat test', 'Mobile People', 'Fl Smith', 'Jens Hammering', 'Jeudan', 'DLG', 'KAB København', 'Bella center/Bella sky', 'Cph solutionslab', 'Danmarks miljøportal', 'IBM Client Center Dk', 'Pitzner ejendomme', 'Goldsmith ejendomme', 'Scanfil', 'Test Name', 'Test Name 2', 'Test Name 3', and 'Henrik lange'.

The main content area is titled 'Alistairs test sites Client'. It features a 'Client Profile' section with an 'EDIT PROFILE' button. The profile includes fields for Name, Address, Contact Information, and Notes. The 'Statistics' section shows the number of locations (10), the number of VIP locations (4), and the total number of traps (26).

The 'Locations' section displays a table of locations with columns for Location Name, Address, Last Visit, Traps, and Snapped Traps. The table shows 10 entries, with the first 10 listed below.

Location Name	Address	Last Visit	Traps	Snapped Traps
★ Merkur Alle 11	Merkur Alle 11 Kastrup 2770	01/02/2018 20:56	11	3
★ Merkur alle 7	Merkur Alle 7 2770 Kastrup Denmark	01/01/2018 13:46	2	n/a
★ JAM Bygning og Inventar	Kirstinehøj 9 2770 Kastrup Denmark	03/02/2018 10:38	5	n/a
★ Tina and Brian	Skippervænget 20 2791 Dragør Denmark	01/01/2018 15:06	2	n/a
Merkur Alle nr 9	Merkur Alle 9 2770 Kastrup Denmark	01/01/2018 13:40	2	n/a
Merkur Alle 14	Merkur Alle 8 2770 Kastrup Denmark	17/12/2017 15:17	2	n/a
Merkur Alle nr 16	Merkur Alle 16 2770 Kastrup Denmark	02/01/2018 16:29	2	n/a
longfallace Creasant 5	5 Long Fallas Crescent Brighthouse England HD6 3TN United Kingdom	n/a	n/a	n/a
Knowl Top Drive 14	14 Knowle Top Drive Halifax England HX3 8SL United Kingdom	n/a	n/a	n/a
Test site	Merkur Alle 14 2770 Kastrup Denmark	n/a	n/a	n/a

The interface also includes a 'CREATE NEW LOCATION' button and a search bar. The bottom of the locations section shows 'Showing 1 to 10 of 10 entries' and navigation buttons for 'Previous', '1', and 'Next'.

This page also gives access to edit the client profile by pressing the EDIT PROFILE button. There is also the option to ADD a new location by pressing the CREATE NEW LOCATION button.

## EDIT CLIENT

By pressing the EDIT PROFILE button from the previous page there is the option to edit the client profile.

**Client name** – The Name of the client or company paying the invoice.

**Address** – The address where the invoice should be sent.

**Contact information** – The name and number of the client.

**Notes** – This might also contain an email for the invoice or any other client information.

The screenshot shows the 'Edit Client - Alistairs test sites' modal form. The form contains the following fields:

- Client Name:** A text input field containing 'Alistairs test sites'.
- Address:** A text input field containing 'HQ Merkur Alle 11', '2770 kastrup', and 'Denmark' on separate lines.
- Contact Information:** A text input field containing 'These are the test sites set up by Alistair - If there are any issues with traps please give me : '.
- Notes:** A text input field containing 'Enter notes for the client here'.

At the bottom of the modal are 'Close' and 'Save' buttons. The background interface shows a sidebar with a list of clients, including 'Alistairs test sites', and a table of locations with columns for 'Visit', 'Traps', and 'Snapped Traps'.

Press SAVE to save the updated information, or CLOSE to exit without saving.

## CREATE NEW LOCATION

By pressing ADD LOCATION in the LOCATIONS OVERVIEW page it is possible to create a new location, typing the address into the address box will automatically pull up the address on Google Maps.. Note this location will automatically be added to the client in the behind window.

**Location Name** – This is the location of the client, it can be one of several locations, or if the client has only one location it could be the same as the billing address of the client.

**Address** – when the address is entered correctly it will automatically look up the address on google and enter it on to the customer map data base.

**Contact information** – This is the address of the “gate keeper”, the person we need to contact who has responsibility for grating access to the site or the person with the responsibility for rodent control

**VIP** – Is this a VIP location with elevated privileges.

**Notes** – is there anything special about this location, then it should be added here. Access times, special things to remember, special safety requirements etc.

**Create new Location**

**Location Name:**  
Enter the name of the location

**Address:**  
Enter the address of the location

**GPS Coordinates:**  
n/a

**Contact Information:**  
Enter name and phone number of the contact person

☐ **VIP location**

**Notes:**  
Enter any information regarding the location here

Close Save

**Background Content:**

**Client Profile: Alistairs test sites**

**Locations Table:**

Name	Address	Visit	Traps	Snapped Traps
Merkur Alle 11		10		
Merkur alle 7		4		
JAM Bygning og Inventar		26		
Tina and Brian				
Merkur Alle nr 9				
Merkur Alle 14				
Merkur Alle nr 16				
longfallace Creasant 5				
Knowl Top Drive 14				
Test site				
Milena Hvidovre kommune				
Rune privat test				
Mobile People				
Fl Smith				
Jens Hammering				
Jeudan				
DLG				
KAB København				
Bella center/Bella sky				
Cph solutionslab				
Danmarks miljøportal				
IBM Client Center Dk				
Pitzner ejendomme				
Goldsmith ejendomme				

Press SAVE to save the updated information, or CLOSE to exit without saving.

## THE USERS MENU

Clicking on the USERS menu in the left menu bar gives a list over view od all the users. There is the option to create a new user or the option to click on each individual user to get an overview of the users traps and sites.

The screenshot shows the 'Users' management interface. On the left sidebar, the 'Users' menu item is highlighted with a yellow '1.'. The main content area is titled 'Users' and features a table of user data. A yellow '2.' points to the 'CREATE NEW USER' button in the top right corner. A yellow '3.' points to the 'Name' column header in the table. The table contains 7 entries, each with a dropdown arrow on the left. The columns are 'Name', 'E-mail', 'Phone number', and 'Role'. Below the table, it says 'Showing 1 to 7 of 7 entries' and includes 'Previous', '1', and 'Next' pagination links.

	Name	E-mail	Phone number	Role
⌵	Piotr Czarny	piotr@mobilepeople.com		Administrator, Technician
⌵	Test Testsen	test@mobilepeople.com		Administrator, Technician
⌵	Rune Barslund	rbarslund@hotmail.com		Administrator, Technician
⌵	Dan	dc@mobilepeople.com		Administrator, Technician
⌵	Nikolaj	nd@mobilepeople.com		Technician
⌵	Jens Hammering	jh@mobilepeople.dk		Technician
⌵	Alex	Alex.Poulsen@prevas.dk		Technician

1. USERS menu selection button in main menu, the USER data can be accessed by clicking the USERS in the list.
2. CREATE NEW USER.
3. USERS, click on the individual users to access the user data. Each user's data can also be sorted according to the different coulombs by clicking on the small arrows.



## CREATE NEW USER

By clicking on CREATE NEW USER in the USER overview the CREATE NEW USER window is activated.

The following information should be added.

Full Name – The full name of the user.

E-mail – The e-mail address the user can be contacted on.

Password – This is where the password is set for the user and should be typed twice

Phone Number – The contact number to get hold of the user.

Roles:

Technician – Gives access only to the Smart City APP

Administrator – Give access to the Smart City Web Terminal and APP.

**Create New User** [X]

**Full Name:**  
Enter the full name of the user

**E-mail:**  
Enter the e-mail of the user

**Password:** Enter a password for the user      **Retype Password:** Retype password for the user

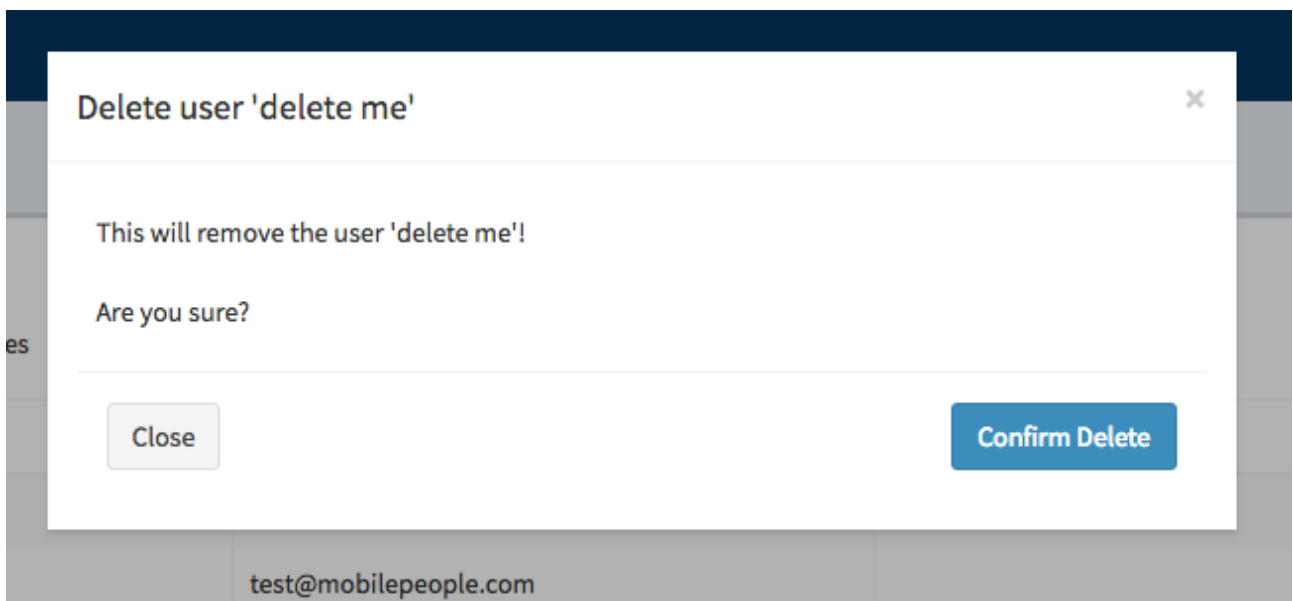
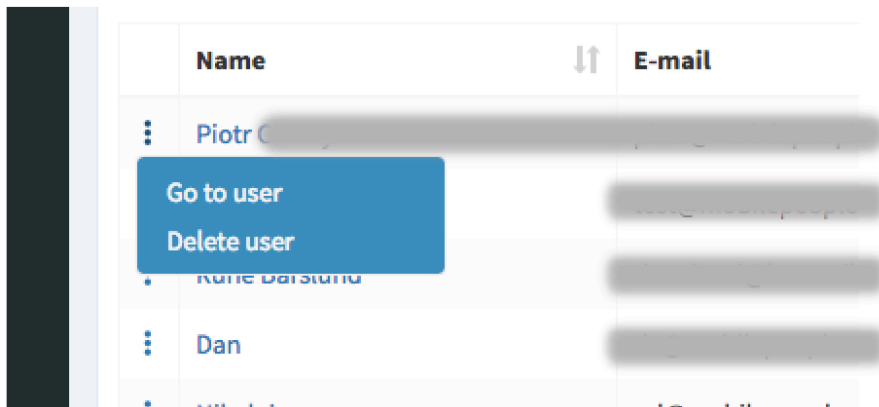
**Phone number:**  
Enter the phone number of the user

**Roles:**  
☐ Technician    ☐ Administrator

Close      Save

## DELETING A USER

By clicking on the 3 blue dots at the left of each name in the USERS MENU it is also possible to delete or go directly to each user.



## INDIVIDUAL USER OVERVIEW

By clicking on an individual user in the users menu it's possible to see the locations each user has. It is also possible to edit the user profile and also to assign the user to new locations.

The screenshot shows the 'Rune Barslund' user profile in the Arctic Systems interface. The left sidebar contains navigation links for 'Clients & Locations' and 'Users'. The main content area is divided into three sections: 'User Profile', 'Statistics', and 'Locations the User is assigned to'.

**User Profile:**

Name	Rune Barslund
E-mail	rbarslund@hotmail.com
Phone number	
Role	Administrator, Technician
Organisation	Mobile People

**Statistics:**

Total number of Traps	122
Total number of locations	23
Member since	03/11/2017 15:31

**Locations the User is assigned to:**

Show 10 entries

Location name	Client	Address	Last Visit	Traps	Snapped Traps
★ Frederiksberg Centret	Deas	Falkoner Alle 21, 2003 Frederiksberg	2018/02/13	17	2
★ Merkur Alle 11	Alisairs test sites	Merkur Alle 11 Kastrup 2770	2018/02/13	11	0
Rune private field trail	Rune privat test	Hvidovregade 38 2650 Hvidovre Danmark	2018/02/13	2	0
Mp kontor	Mobile People	Symfonivej 34 2730 Herlev Danmark	2018/02/11	3	1
Hvidovre kommune	Milena Hvidovre kommune	Hvidovregade 61 2650 Hvidovre Danmark	2018/02/11	1	1
★ Fl Smith	Fl Smith	H/F kettehøj Nr 102 2650 Hvidovre Danmark	2018/02/11	1	0
★ Merkur alle 7	Alisairs test sites	Merkur Alle 7 2770 Kastrup Danmark	2018/02/10	5	0
★ Jens Hammering	Jens Hammering	Egetofen 12 2900 Hellerup Danmark	2018/02/10	1	0
★ JAM Bygning og Inventar	Alisairs test sites	Kirstinehøj 9 2770 Kastrup Danmark	2018/02/10	5	1
IBM	IBM Client Center Dk	Kongevejen 495B 2840 Holte Danmark	2018/02/10	15	0

Showing 1 to 10 of 20 entries

Previous 1 2 Next

## ASSIGN THE USER TO NEW LOCATIONS

By selecting the ASSIGN TO LOCATION button, it is possible to assign new locations to a user. A location can have more than one user, if more than one technician will be working a location.

By selecting the 3 blue circles it is also possible to remove a LOCATION from a USERS menu.